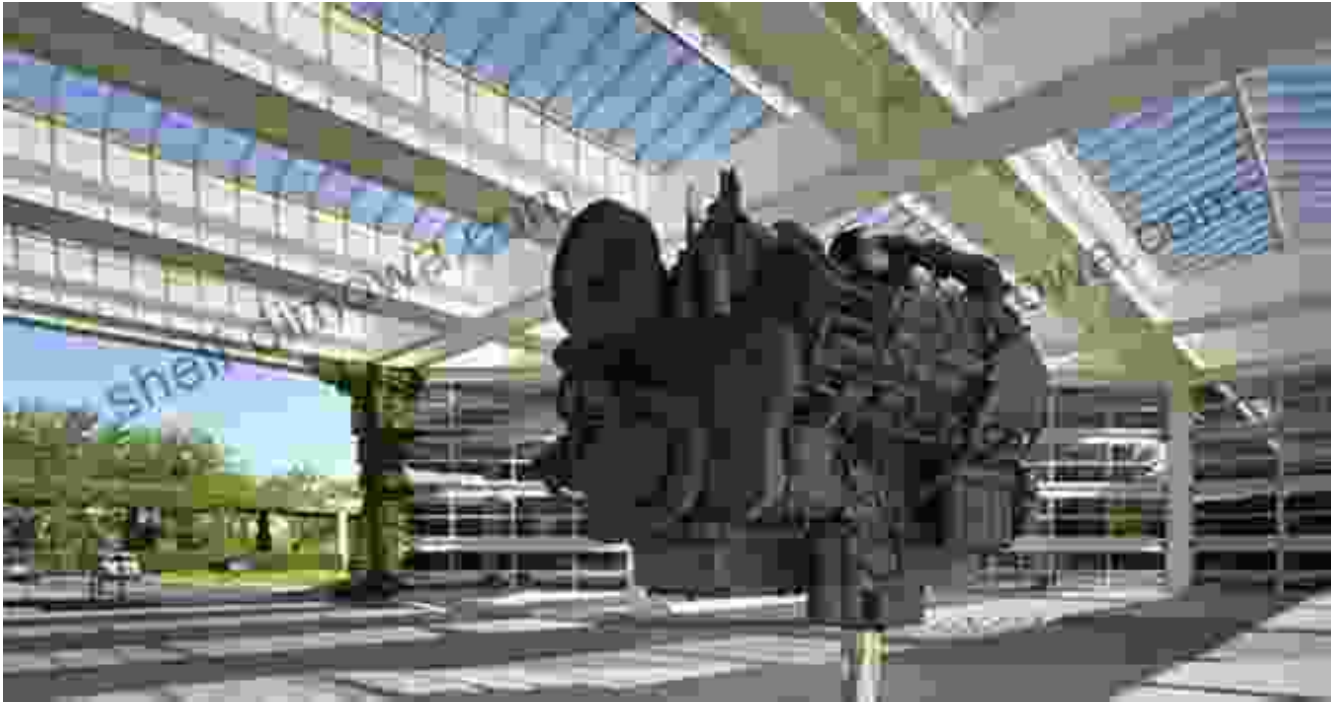


# Sixteen Years of Success: Cummins Inc.'s Journey with Six Sigma



Cummins Inc. is a global power technology leader that designs, manufactures, distributes, and services engines, components, and related technologies. The company has been a pioneer in the implementation of Six Sigma, a quality management methodology that focuses on improving processes and reducing defects.

Cummins first began its Six Sigma journey in 1997. At the time, the company was facing a number of challenges, including increasing competition, rising costs, and declining customer satisfaction. Six Sigma was seen as a way to address these challenges and improve the company's overall performance.



## A Magnificent Journey to Excellence: Sixteen Years of Six Sigma at Cummins Inc. by George K. Strodbeck III

★★★★★ 5 out of 5

Language : English  
File size : 7324 KB  
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Enhanced typesetting : Enabled  
Word Wise : Enabled  
Screen Reader : Supported  
Print length : 328 pages



Over the past 16 years, Cummins has implemented Six Sigma across its entire organization. The company has trained more than 20,000 employees in Six Sigma and has completed over 10,000 projects. As a result of these efforts, Cummins has achieved significant improvements in efficiency, cost savings, and customer satisfaction.

Some of the specific benefits that Cummins has achieved through Six Sigma include:

- Reduced costs by \$1.5 billion
- Improved quality by 50%
- Increased customer satisfaction by 25%
- Reduced lead times by 30%

Cummins' success with Six Sigma is a testament to the power of this methodology to improve organizational performance. The company's

experience provides a number of valuable lessons for other organizations that are considering implementing Six Sigma.

Here are some of the key lessons that Cummins has learned from its Six Sigma journey:

- **Leadership is critical.** Six Sigma must be championed by top management in Free Download to be successful. Leaders must provide the necessary resources and support, and they must create a culture that values continuous improvement.
- **Training is essential.** Employees must be trained in Six Sigma in Free Download to be able to successfully apply it to their work. Training should be tailored to the specific needs of the organization and should be ongoing.
- **Projects must be carefully selected.** Six Sigma projects should be selected based on their potential impact on the organization. Projects should be aligned with the organization's strategic goals and should be feasible to complete within a reasonable timeframe.
- **Projects must be managed effectively.** Six Sigma projects must be managed carefully in Free Download to ensure that they are successful. Projects should be monitored regularly and adjustments should be made as needed.
- **Results must be measured.** The results of Six Sigma projects should be measured in Free Download to track progress and identify areas for improvement. Measurement should be based on objective data and should be used to make informed decisions about future projects.

Cummins Inc.'s experience with Six Sigma is a powerful example of how this methodology can be used to improve organizational performance. By following the lessons learned from Cummins' experience, other organizations can achieve similar success.

Six Sigma is a powerful tool for improving organizational performance. Cummins Inc.'s experience is a testament to the power of this methodology to reduce costs, improve quality, and increase customer satisfaction. By following the lessons learned from Cummins' experience, other organizations can achieve similar success.



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